

Member Terms

Terms of membership in LOOP

§1. Membership

A membership is personal and cannot be used by anyone other than the member. In order to determine the member's identity, the member's personal data is stored in a database, which only LOOP employees have access to. Changes in personal data, such as name, address, telephone number, e-mail, etc. must be immediately communicated to LOOP. Renewal of credit card number, etc. can be done via "Member login" on www.loopfitness.com. The member can exercise freely in all LOOP centers, unless otherwise stated in the subscription agreement.

§2. Access

A member must enter his PIN code in the customer computer to access LOOP. If you cannot remember your PIN code, you can contact a LOOP employee, who can find the code in the database. If the member believes that others have been wrongfully in possession of the PIN code, the member must immediately contact LOOP, who can block the old PIN code and assign a new PIN code without any extra charge. During the unmanned opening hours, KIDZ members of 8-14 years can only sign in if they are accompanied by a guardian.

§3. Duration

Ongoing memberships continue until terminated pursuant to terms and conditions stated in § 8. Cash memberships cannot be terminated but shall terminate automatically in the end of the period, for which payment has been made. It is not possible to receive partial or total refund of prepaid memberships. Subscription cannot be invoked for withdrawal.

§4. Registration and payment

When establishing an ongoing membership, the agreement is signed up for ongoing payment. Membership will run from the date you sign up. First month's subscription fee and eventual registration fee will be paid upon registration. Thereafter, the monthly subscription fee will automatically be deducted from the member's credit card every 30 days. Each payment is subject to the applicable administration fee. Receipt for subscription and subscription agreement will be sent by mail.

When establishing a cash membership, both membership fee and any establishment fee are paid for the entire contract period.

Memberships where the price is reduced as a result of the age of the member (KIDZ and TEEN), automatically change their price group, when the age of the member exceeds the age limit of the current price group.

§5. Delayed payment

If the current membership fee is not paid in due time, the member's access to the center will be cancelled and a reminder letter will be issued to the member, upon which a late fee will be charged at the applicable rate. If the member does not pay within 10 days of this reminder, a further reminder letter will be issued plus additional late fee. If the member does not pay within 10 days of this second reminder, LOOP reserves the right to surrender the balance to legal debt collection. At the same time, the membership is deemed terminated, exactly as if it was terminated by the member. The standard terms for the notice period, as described in §8, shall apply. However, the next

month's payment will be due immediately, as the membership agreement is now considered to be breached.

Customers with cash membership must make sure to extend their membership every 30 days.

§ 6. Price Changes

Price changes are announced by posting bulletins in the centers latest 30 days in advance of such price changes come into force.

§7. Suspension periods

Memberships can be put on hold upon inquiry in the center or by sending an e-mail to the center. The freeze period will come into force from the day one asks to be put on hold. A freeze period must be at least of 30 days, and only periods divisible by 30 days are allowed, but max. of 180 days. At the end of the freeze period, the subscription shall be automatically re-activated. It costs 5 zł. per. 30 days to be on hold. A membership cannot be terminated during the suspension period.

§8. Termination of ongoing memberships

Ongoing memberships can be terminated any time by serving a written notice. Termination must occur no later than 30 days before the expiry of a current subscription period. This implies that any subscription fee payments due within 30 days after the termination will be deducted from the member's credit card.

Thereafter, no further payments will be deducted. It is of course possible to continue training throughout the entire termination period.

Termination shall happen in one of the following ways:

1.Pr. e-mail to the center, where one is registered. The e-mail must contain name, address and login information. The withdrawal is valid, when you receive a receipt from the center. Mail address can be found at www.loopfitness.dk under each individual center.

2.Upon inquiry in the LOOP center, where one is registered.

The member has access to the center throughout the entire termination period.

In the event of disagreement about termination, the member must be able to present a receipt to document the termination.

§ 9. Minimum Age

Minimum age for training in LOOP is 15 years, unless LOOP Kids for the 8-14 years old is offered in your local center. LOOP KIDS members of 8-11 years old may only exercise if accompanied by an adult (parent / guardian / grandparent). The 12-14 years old may exercise without an adult during the manned opening hours. Outside the manned opening hours, children of 8-14 years old may only exercise if accompanied by an adult LOOP member, who is logged in to the center.

§10. Health and personal injury

All training is done at your own risk. A member is responsible for being in a state of health that allows participation in activities at LOOP. Therefore, if in doubt, LOOP recommends that you consult your own physician, before starting the training. LOOP also accepts no responsibility for injury to a member because of accidents or other visitors' actions or inadequate actions.

§11. Valuable items

LOOP recommends that all valuable items are stored in a locked closet during the training. LOOP bears no responsibility for loss due to theft or property damage.

§12. Rules of Conduct

All first-time exercisers must consult an instructor before starting the training. Specified rules of conduct and instructions, given by LOOP staff, must always be followed.

During training always wear clothing that cannot be offensive to the other members. However, as a minimum T-shirt and shorts are required. Furthermore, for safety reasons, it is not permitted to wear loose-hanging scarves, etc. It is permitted to exercise in outdoor shoes, if they have been cleaned before using the machines. For example, in winter, there may be periods when it is not possible to exercise in outdoor shoes. If so, there will be notice about this in the center.

Equipment and facilities must be cleaned as the training progresses.

The center is non-smoking area. If a person uses LOOP facilities without a valid membership, this person will be charged the applicable inspection fee (currently 500 zł -).

§13. Underage or minor members

Persons under 18 years or minors can only obtain membership, if a guardian signs for a membership for the person and bears all the associated costs.

§14. Exclusion of member

LOOP may, at any time and without statement of reasons, terminate any membership agreement with immediate effect. In that case, all unused prepayments will be repaid, except for registration fee. In serious cases of breach of membership conditions, such as doping or lending of a PIN code to others, there shall be no refund of any kind, and LOOP reserves the right to charge remaining fees for the subscription period.

§15. Changing member conditions

LOOP has the right to make customary changes in team activities, premises, equipment and opening hours with 2 weeks' notice by posting bulletins in LOOP. All other membership terms and conditions are subject to change without notice.